



Kenya Power

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Stima Plaza, Kolobot Road,
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KP1/9AA-2/OT/65/ICT/16-17 /JO/rmm

29th March, 2017

M/s

Dear Sir,

**ADDENDUM (I) TO TENDER NO. KP1/9AA-2/OT/65/ICT/16-17 FOR
SUPPLY, INSTALLATION AND COMMISSIONING OF BULK (SMS)
SHORT MESSAGE SERVICES SOLUTION**

1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT

Save where expressly amended by the terms of this Addendum, the Principal Tender Document shall continue to be in full force and effect.

The provisions of this Addendum shall be deemed to have been incorporated in and shall be read as part of the Principal Tender Document.

2. Clarifications made to the interested bidders.

All the other terms and conditions remain as per the tender document.

The following clarifications requested on the tender document has been provided as detailed below.

1. What is the purpose of letting vender provide data center and connect to KPLC's primary and DR sites?

- The vendor needs to have their own independent capability and capacity to provide the required compute services to process and deliver bulk sms on behalf of KPLC, in addition the vendor should be able to provide an emergency fail-over for services hosted at KPLC in the event the KPLC's Primary and DR sites are unavailable.

2. Can KPLC provide the logic network architecture of the billing system (prepaid and postpaid) and the interface documents

so that we can estimate the customization and integration workload more accurate.

-These will be provided post-award of the project.

3. Is there any requirement and workload for migrating data from the legacy system to the new system?

- The vendor should provide the necessary technical resources to integrate with KPs platforms when need arises.

4. What disaster recovery model does KPLC want, active-active or active-standby?

- Active-Active

5. What is the power type in KPLC's data center, AC or DC, and the electricity upper limitation for each rack?

- AC

6. What is the dimension for the next 3 years? e.g., how many end users will be, how many SMS will send to each user every day?

- As per the tender document, 6 million messages per day.

7. Do you (KPLC) have your own core network?

- Yes

8. What version of Oracle are you currently using?

- Oracle version 11g.

9. Item description is Factory Visit. Kindly clarify for us what this means? Visit to the vendor's site and their data centre.

Yours faithfully,

For: KENYA POWER & LIGHTING COMPANY LIMITED.



JOYCE OCHIENG
SUPPLY CHAIN MANAGER-PROCUREMENT